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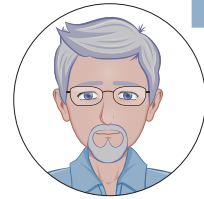
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## TALK TO THE TECH



### Frequently Asked Questions Answered by Miller Edge Technical Support

By George  
Technical Support Expert

Our Tech Support team is available to answer your installation questions about Miller Edge products at 800-220-3343.

**Q:** My RBand transmitter has been replaced, but it is not working. What do I need to do to ensure it's working as it should?

**A:** When replacing RBand transmitters, it's important to make sure the system is not still connected to the old one. If you replace a transmitter on an RBand, you need to clear the old transmitter out or it will continue to search for it and stay in fault mode.

**Q:** I put new batteries into the transmitter but I'm not getting an accurate reading. What is the problem?

**A:** It's important to check your batteries while inside the transmitter, not outside. If you don't check while the batteries are inside the transmitter, the voltage reading can be off.



**TechTip:** Before you test your RBand transmitter, be sure you use a multimeter that is capable of reading 10K. If your multimeter won't go as high as 10K, it will read that there is an open circuit.



### Happy Retirement, George!

We wish George all the best in his retirement. He has been an irreplaceable source of knowledge as our resident operator and electronics whiz! We'll miss his down-to-earth explanations of complex electronics and wish him happiness, health, and safety in his retirement!

# The Leading Edge

2022 Quarterly News from Miller Edge, Inc.

Volume 3 · Issue 1



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Henry O. Silsbee IV and David Makepeace



David Aldave and Flossie Miller

## Enter the RBand Grand Giveaway!

### Win Big with Miller Edge

You won't want to miss out on a chance to win \$1,000! Beginning April 1, 2022, all Miller Edge RBand for Doors (RB-P-K10C) and RBand for Gates (RB-G-K10C) wireless edge systems will ship with a bright orange label on the box. All you have to do is scan the QR code and submit your details for your chance to win! This special promotion runs through September 2022, so act now! No purchase is necessary.

### CONGRATULATIONS TO OUR APRIL & MAY WINNERS!

Congratulations to our April winner, David Aldave of Automatic Gates and Access, and our May winner, Henry O. Silsbee IV of Collins Overhead Door for being our first two randomly selected winners! Miller Edge Executive VP, Flossie Miller, and David Makepeace, General Sales Manager had the

opportunity to visit our winners and present their checks for \$1,000. Where will the next winning RBand be? Stay tuned for the reveal of the remaining four winners. The next one could be you!



### RBAND GRAND GIVEAWAY DETAILS

There's still time to enter our giveaway! Now through September 30th, 2022, qualified RB-P-K10C and RB-G-K10C systems ordered during

the promotional period will arrive with a bright orange label on the RBand box. This label includes a special 6-digit code that can be registered online and qualifies as one submission for the RBand Grand Giveaway. Every month during the giveaway period, we will randomly select and announce that month's winner. A total of six winners will be selected and will receive a check for \$1,000! Visit [www.milleredgeregistration.com](http://www.milleredgeregistration.com) or scan the QR code provided on the box to register. Good luck!



ENTER YOUR UNIQUE SIX-DIGIT CODE

## The International Door Association Expo 2022

In Case You Missed Us

During the week of April 5th-8th, the Las Vegas Convention Center buzzed with excitement as door dealers and industry leaders reunited after a long two-year hiatus at the 2022 IDAExpo. Having the ability to be in-person and share what companies have been up to since the last IDAExpo in 2020 made this year's expo a significant one.



MWave (above)  
CPT204 (right)

Those who visited the Miller Edge booth learned about our latest products including the RBand monitored wireless edge system for doors, MWave intelligent radar sensor, and CPT204 assemble in-the-field sensing edge. We also unveiled

our new RBand Grand Giveaway, providing an opportunity for those who purchase and install RBand for Doors (RB-P-K10C) and RBand for Gates (RB-G-K10C) systems to win big!

Whether touring around the exhibit hall discovering new products, attending an exciting IDA-hosted event, or checking out the Miller Edge ME123 sensing edges installed at the LV Monorail stations, IDAExpo was packed with plenty to see, do, and learn.

One of our highlights was being there to support our own Tim Castello, Vice President of Operations, as he was recognized with the Presidential Service Award—we're all extremely proud of him for this great achievement. Send him a congratulations email at [tcastello@milleredge.com](mailto:tcastello@milleredge.com)! We can't think of a better way to show him how many people appreciate all he does to support IDA.



Left to right: Kevin Pettiette, Former IDA President; Tim Castello, VP of Operations; Brenton Cheney, IDA President

Special thanks to everyone who stopped by our booth to see how our innovation is continuing our mission of making your world a safer place. If you missed us, you can read more about the latest and greatest Miller Edge products and learn more about the RBand Grand Giveaway on our website or by contacting your Miller Edge Sales Representative. We hope to see you at the next IDAExpo in 2024!

## PRODUCT SPOTLIGHT

### RBand for Doors



RB-P-K10C: RBand Monitored Wireless Door Edge System

We're happy to announce that we have expanded our RBand product line to meet your needs, eliminating the hassle of wires and saving you time during the installation process. If you haven't heard about the latest addition to our monitored wireless edge system offerings, allow us to introduce you to RBand for Doors.

RBand for Doors (RB-P-K10C) is a monitored wireless sensing edge transmitter/receiver system. It consists of the same advanced features and technology that has been proven reliable in the gate industry for years.

Designed for commercial motorized doors, RBand for Door offers several advanced features, including:

- Improved RF immunity by monitoring interference and automatically switching frequencies
- Increased output power, as needed, to guarantee communication success
- Shortened response timing to assure trouble-free operation with most operator brands

Customers can find RB-P-K10C online at [www.milleredge.com](http://www.milleredge.com) or directly through their MyEdge account.

## How We're Working With Architects

Partners in Safety Standards and Specifications

At Miller Edge, we're not only providing dependable door and gate accessories that meet code and support safer environments. We're also continuously providing educational opportunities to those who play a big role in ensuring the safety and design of buildings: architects. When architects need to specify products, Miller Edge is always there supplying the exact products needed to assure compliance with safety standards and building codes. We work with architects, and we want architects to work with your company in creating the optimal specification plans with you involved!



### LUNCH & LEARN

**Entrapment Protection for Motorized Doors: Applying Safety Standards** **1-hour = 1 HSW LU**

Contact your Miller Edge Sales Rep to schedule your in-person course. Miller Edge is a registered provider of AIA Continuing Education. For the online course, visit [www.aecdaily.com](http://www.aecdaily.com).

As a proud AIA Continuing Education Provider, we help to build on the educational foundations of architects, so they are up to date with industry standards and codes. Let us know if you work with an architect who could benefit from our AIA approved course: Entrapment Protection for Motorized Doors: Applying Safety Standards. The course offers architects 1 HSW learning unit and teaches the importance of recognizing and specifying the appropriate level of entrapment protection devices on motorized commercial and industrial doors.

With you present during our course, it becomes a win for all parties! Architects will receive advanced knowledge and a required HSW learning unit, our safety products can become a part of their specifications, and you get to be their preferred local contact! Reach out to your Miller Edge Representative today to set up an in-person course and check out the Architectural Resources section in your Miller Edge customer binder to see all the ways we're meeting the needs of architects.



## Door Systems/ Southeastern Dock & Door

Greenville, SC

In each issue of The Leading Edge, we take the time to highlight one of our many outstanding dealers and installers who partner with us in making the world a safer place. In this issue, we recognize Door Systems/Southeastern Dock & Door, which has been installing Miller Edge products since 1997 to maintain their high degree of safety standards.

With 17 locations in North America and over 120 years of expertise, Door Systems/Southeastern Dock & Door offers overhead doors, loading dock equipment, and access solutions. The company puts safety at the forefront of its work when providing its customers with industry-leading products, solutions, and expertise. Their preferred product is the ME123 sensing edge, which they install with Micanan operators for sectional doors.

"While Southeastern Dock & Door is transitioning its name to Door Systems, part of ASSA ABLOY, we continue to provide our customers with first-class equipment, parts, and service. This drive for excellence begins with our suppliers," shares Brian Steverson of Door Systems/Southeastern Dock & Door. "Miller Edge does a tremendous job helping us keep our customers safe and their doors operating through their sensing edge technology. Thank you, Miller Edge, for being a partner in safety."

Learn more about Door Systems/Southeastern Dock & Door online at [www.doorsystems.com](http://www.doorsystems.com).

**NEW PRODUCTS**

**Miller Edge Announces New & Improved Wireless System for the Door Industry**

Jan 20, 2022

Miller Edge<sup>®</sup> is proud to announce the newest addition to our monitored wireless system product offering—RBand for Doors (RB-P-K10C) monitored wireless door sensing edge system. This new product is the latest evolution of the Miller Edge RBand product category. RBand has been available from Miller Edge for the gate industry for years—with a long track record of reliable and stable performance in the field. With such a successful legacy, the logical progression for the RBand wireless system was to expand its footprint into the door industry. The RBand for Doors system includes a transmitter and a receiver. The RBand for Doors receiver is compatible with up to three transmitters (RB-TX10C sold separately). In comparison to the MEL-II wireless system, the RBand for Doors wireless system offers several upgrades, including:



- Improved RF immunity through software upgrades allowing the units to better ignore RF noise and focus on receiver and transmitter communications
- Improved software, allowing RBand units to self-assess and increase power output depending on the RF interference levels
- Shortened response timing, resulting in exceptional synchronization with most operator brands

Product literature for RBand for Doors can be downloaded at [www.milleredge.com](http://www.milleredge.com).

**Miller Edge Announces CPT204, New Assemble-in-the-Field Sensing Edge**

Jan 3, 2022

Miller Edge is pleased to announce the immediate availability of an all-new, assemble-in-the-field, sensing edge solution for gates, CPT204! The new ideal industry solution for dealers who need to deliver fast service to their customers, CPT204 is available for purchase in 164 ft. spools. CPT204 is easy to inventory on service trucks and—with only minimal assembly in the field—a finished edge can be cut to length and installed in minutes. With over a year of field testing, dealers can rest assured that CPT204 is ready to operate with the Miller Edge reliability you have come to expect.



**Miller Edge Announces TruGuard™, New Reflective Photo Eye**

Dec 21, 2021

Miller Edge is pleased to announce its newest photo eye—TruGuard monitored reflective photo optic system. TruGuard is an excellent photo eye option for the gate industry, featuring normally closed and 10K outputs. With an IP67 endorsement, TruGuard's housing is built to last. And, with its unique reflector hood design, TruGuard is ready to go to work in any weather and in any gate installation environment. Featuring a 2-year warranty, TruGuard provides installers with a competitively priced photo eye that offers reliable, stable performance.



**TruGuard (TG-R-K10) includes:**

- Emitter/receiver
- Emitter/receiver bracket/hood
- Reflector
- Reflector hood

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## DISCONTINUED PRODUCTS

### Miller Edge ANT-K is Discontinued

May 25, 2022

ANT-K: Rigid Antenna with coaxial cable & connector block has been discontinued. For an alternative external antenna compatible with MWR12 and MWR13, consider using ANT-RC: Rigid Antenna with insulated wire.

### Prime-Guard™ & Reflecti-Guard™ Discontinued

Apr 20, 2022

Both Prime-Guard and Reflecti-Guard monitored photo optic systems have been discontinued. Consequently, the following part numbers can no longer be ordered:

#### Prime-Guard

- PG-K-P50
- PG-K-R50
- PG-K-P100
- PG-K-R100

#### Reflecti-Guard

- RG-K-P
- RG-K-R
- RG-K-R
- RG-HOOD
- IG2-P1

### Discontinuation of Yellow Loop Seal, Bulb Seal, and Clima-GUARD™ Options

Apr 4, 2022

The yellow color option for loop seals, bulb seal, and Clima-GUARD™ has been discontinued. This discontinuation makes the following products obsolete:

- LS-0101Y
- LS-0107Y
- BS-0101Y
- Clima-GUARD™ models in yellow (i.e. CLIMA-GUARD-YE-xx)

### Rebel & Patriot-2® Photo Eyes Discontinued

Dec 21, 2021

Rebel and Patriot-2® photo eye options have been discontinued. This includes the following models:

#### Rebel Models

- MIRM-S2
- MIRM-S2-50
- MIRF-S2
- MIRF-S2-50
- MIR-S2-EK

#### Patriot-2 Telescoping Models

- MIRM-T2
- MIRM-T2-50
- MIRF-T2
- MIRF-T2-50

#### Patriot-2 Z-Flap Models

- MIRM-Z2
- MIRM-Z2-50
- MIRF-Z2
- MIRF-Z2-50

## OTHER PRODUCT NEWS

### 5-Foot Mounting Channel Increment Standard

Apr 29, 2022

For all orders that include mounting channel, the channel will be shipped in 5-foot lengths. In the event that orders do not fall evenly within the 5-foot standard length size, customers will receive the full amount of length requested, plus any excess product that is required to allow for a shipment of 5-foot increments. For example, if an order is placed for 8 feet of mounting channel, the order will ship in two 5-foot lengths. Customers will only be billed for the amount they specified on their order and will not be billed for any excess channel shipped.